

0)

-->TQM-->



1.B1

	/	/	<ul style="list-style-type: none"> $\bullet = \div \times 100\%$ $\bullet = \times$ DPPM $= \div \times 1000000$
	Top10	10	
	Top10	10	
		10	
	8D	8D	—



2.

2.1

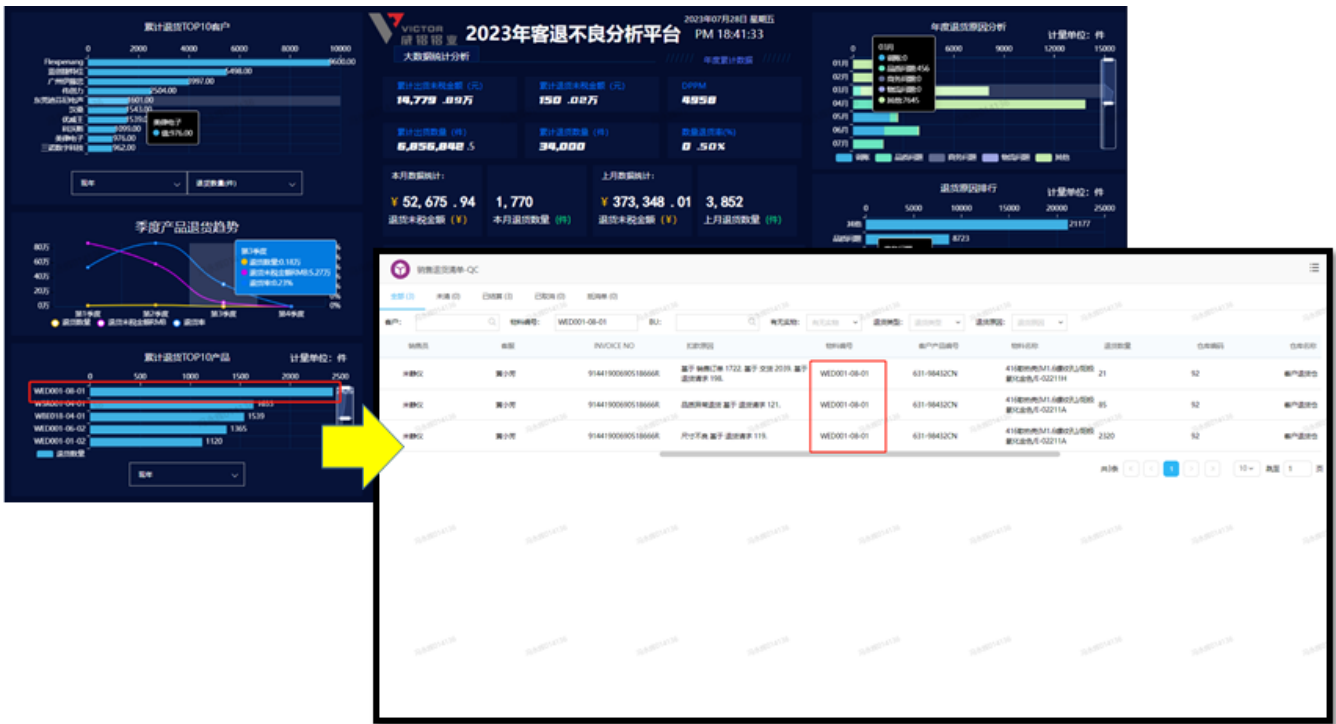
2.1.1////BU

1. BI
- 2.
3. BI



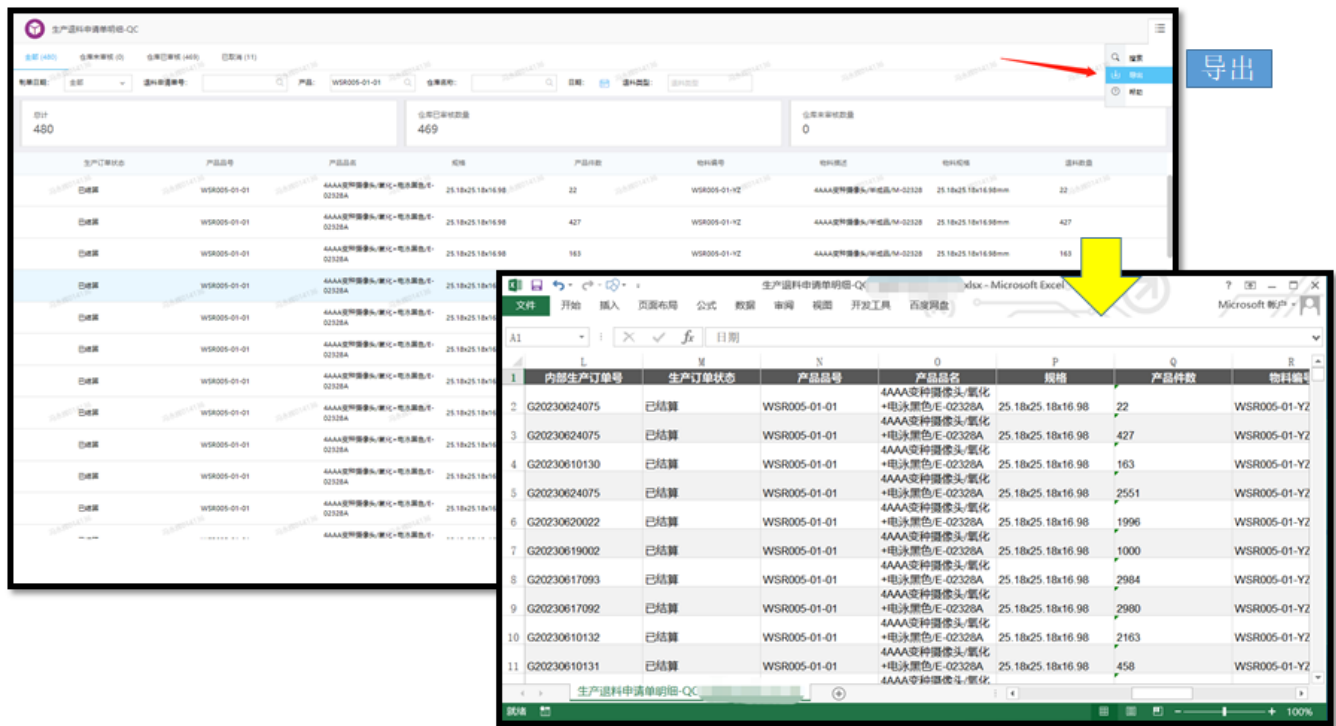
2.2

BI



2.3

excel



- BOM
- IT or PMO

