

0

-->>TQM-->>



1.BI

	/	/	• = ÷ × 100% • = × • DPPM = ÷ × 1000000
	Top10	10	
	Top10	10	
		10	
	8D	8D	—



2.

2.1

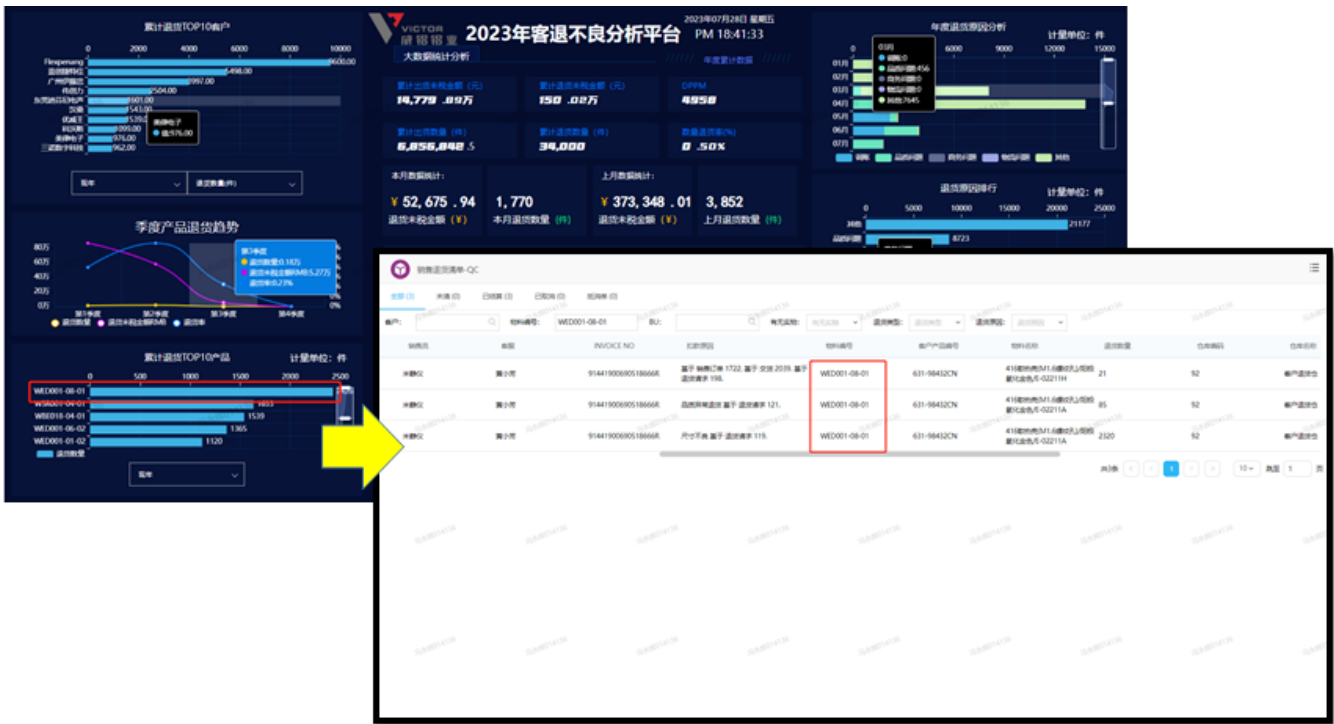
2.1.1////BU

1. BI
- 2.
3. BI



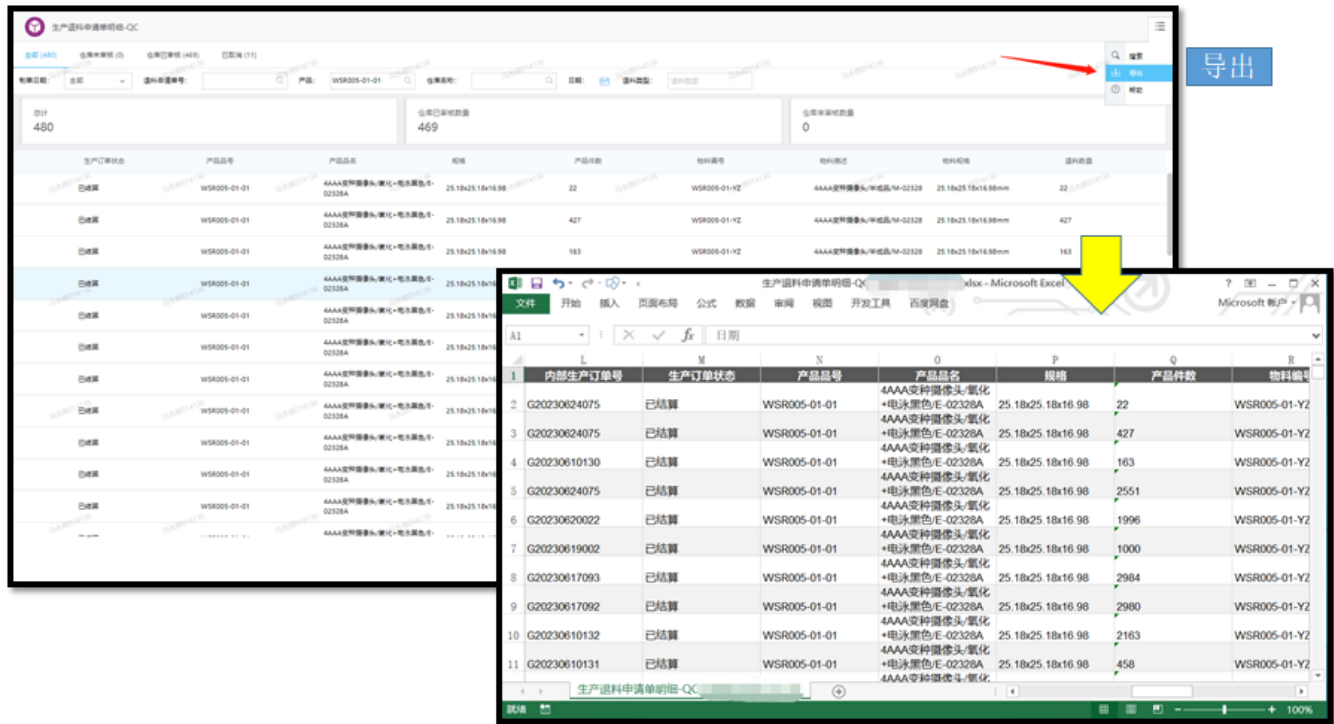
2.2

BI



2.3

excel



- BOM
- IT or PMO

