

-->TQM-->



1.B1

		/	• = ÷ × 100% • =1- • DPPM= ÷ × 1000000
	0		
	Top10		——
	Top10		——

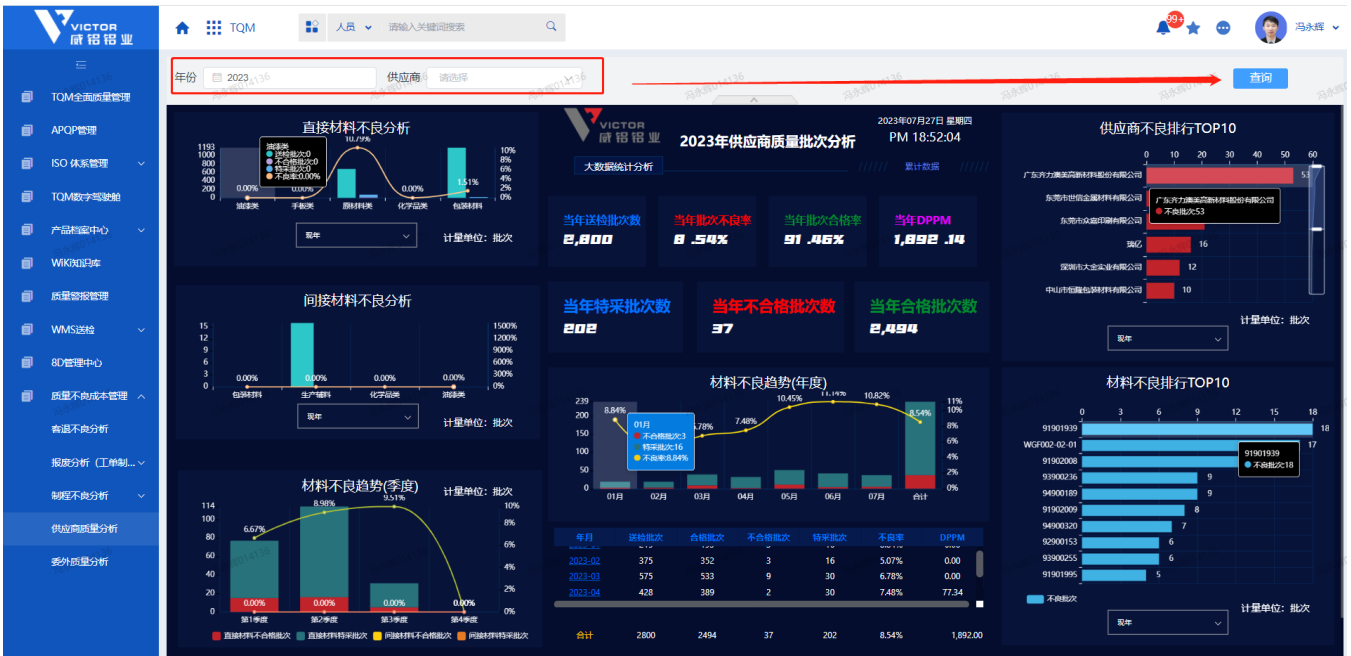


2.

2.1

2.1.1/

1. BI
- 2.
3. BI



2.1.2



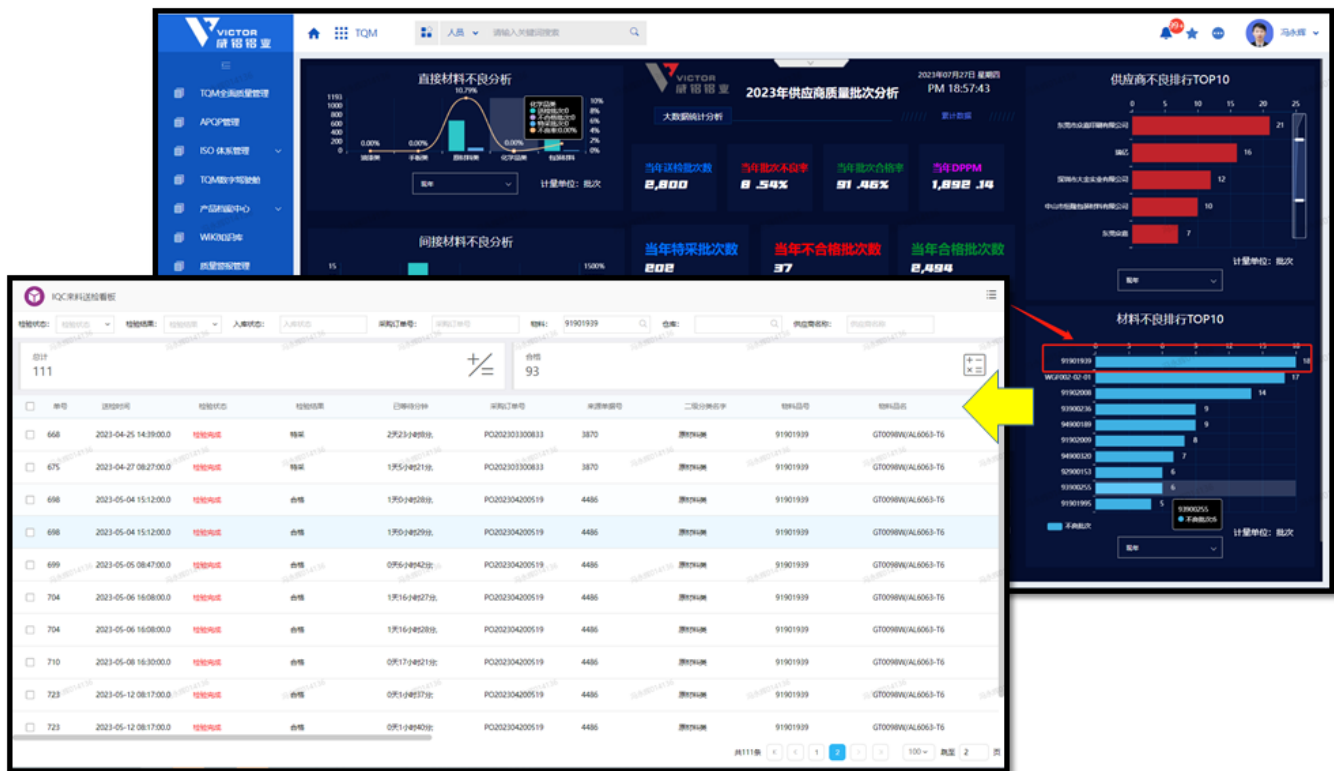
2.1.3



2.2

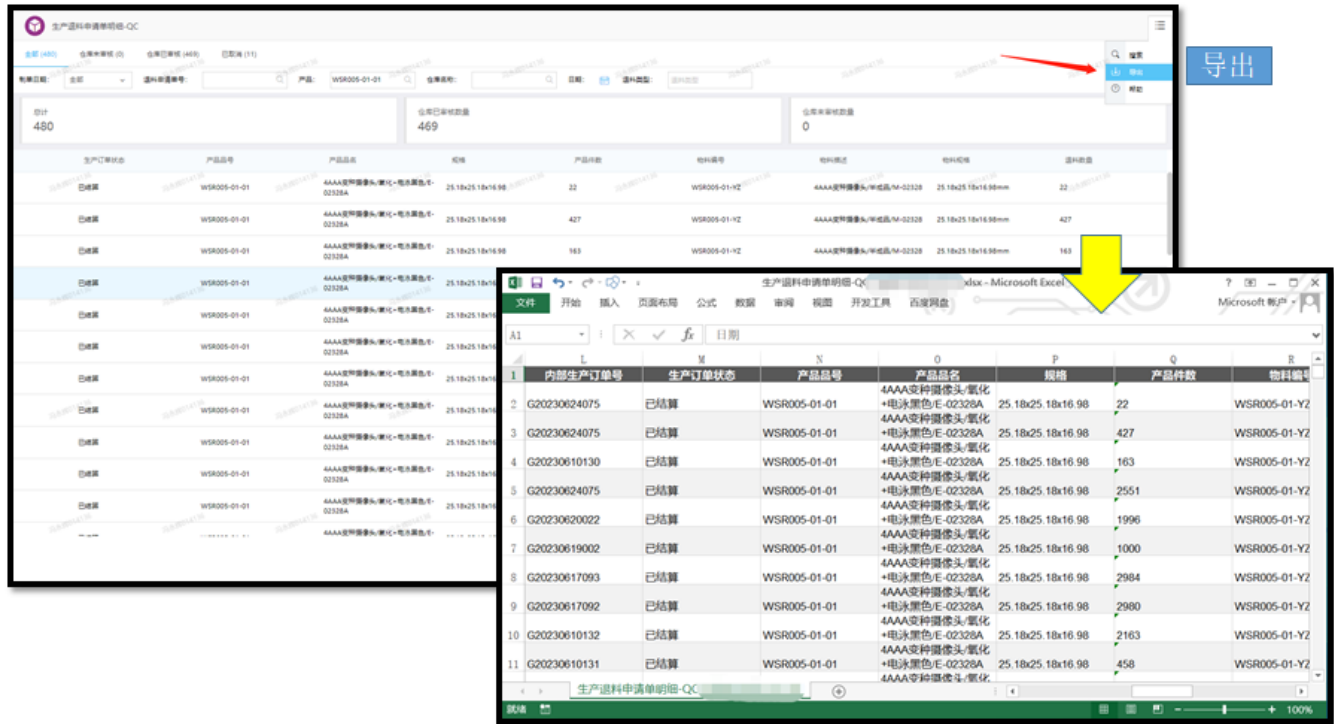
BI

"A-0001""A-0001"



2.3

excel



- BOM
- IT or PMO

